

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of December 2018

C.G.No:185/2018-19/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

T.Nirmala,
C/o T.Subash Chandra Bose,
Devalampeta,
G.D.Nellore,
Chittoor- Dist

Complainant

AND

1. AE/G.D.Nellore
2. ADE/Chittoor -RSD2
3.DE/Chittoor

Respondents

ORDER

1. Complainant filed a complaint before this Forum regarding shifting electrical line passing through the industry.
2. Respondent No. 1 in his written submission to the Forum stated that the shifting of line work was completed on 30.10.2018 and thus complainant grievance was resolved.
3. When consumer contacted over phone 17.11.2018 at 3.30 PM, she expressed her satisfaction over resolving her grievance.
4. Since the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED

DATE

2/1/12

C.G.No:185/2018-19/Tirupati Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18th December 2018.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED

DATE

C.G.No:185/2018-19/Tirupati Circle